

MCLINC

Purpose: Building a better community through collaboration and cooperation.

Core Values

Customer Experience

- *We treat internal and external customers with respect.*
- *We create a seamless customer experience.*

Access

- *We provide equal, confidential, and convenient access to services and information.*
- *We eliminate physical and procedural barriers to use.*
- *We champion the user's right to read, seek information and exchange ideas.*

Collaboration and Innovation

- *We respond to the changing needs of our communities with innovative solutions.*
- *We work together to strengthen services and achieve mutual goals.*
- *We enhance the impact of our resources and reduce costs through sharing and partnerships.*